

# I-Google Chat

## Google Ireland Limited (“Google”)

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<https://support.google.com/>

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### Isifinyezo senkontileka

- Lesi sifinyezo senkampani sichaza izinto eziyinhloko zomnikelo wethu wesevisi njengoba kudingeka umthetho wase-EU<sup>1</sup>.
- Sihlolelwe ukusiza wena ukwenza ukuqathanisa phakathi kweminikelo enikelwayo.
- Ulwazi oluphelele mayelana nomnikelo wethu wesevisi luyatholakala kwamanye amadokhumenti.

### Amasevisi

I-Google Chat isevisi yomlayezo osheshayo inikezelwa kuwo wonke amadivayisi nezinkundla ngesixhumanisi sewebhu noma uhlelo lokusebenza. Ukuxhumeka kwe-inthanethi kuyadingeka ukuze kuthunyelwe noma kwamukelwe imilayezo nge-Google Chat. I-Google Chat inikezelwe i-Google kusetshenziswa ikhono elethembekile nokunakekela, ngisho noma amaleveli amancane wekhwalithi yesevisi anikezelwa.

### Intengo

I-Google Chat inikezelwa ngaphandle kwendleko, futhi ukusebenza kwayo kukhonjelwe ukuthobelana nemigomo yesevisi ye-Google (etholakala ku-<https://policies.google.com/terms>).

### Ubude besikhathi, ukuvuselelwa nokunqanyulwa

I-Google Chat iyatholakala ukuthi uyisebenzise ngokushesha ngemuva kokubhalisa.

Awubophezelekile ukusebenzisa i-Google Chat ngobude besikhathi obulungisiwe futhi ukhululekile ukuyeka ukuyisebenzisa noma kunini.

### Izici zabasebenzisi abakhubazekile

Ungasebenzisa i-boots njengengxenye ye-Google Chat ukusiza ukwenza ngokuzenzakalelayo umsebenzi, futhi nokusebenzisa isifundi sesikrini nezinqamuleli zekhibhodi. [Eminye imininingwane itholakala ku-https://www.google.com/accessibility/](https://www.google.com/accessibility/).

### Olunye ulwazi oluhambisanayo

**Usekelo Lwamakhasimende:** Usizo / Usekelo lwe-Google Chat luyatholakala ku-<https://support.google.com/>.

**Izimpikiswano:** Ungakwazi ukuthatha isikhalazo usiyise komunye umhlinzeki wezixazulolo zempikiswano kuhlu ku-<https://ec.europa.eu/consumers/odr/main/?event=main.adr.show2> noma omunye umhlinzeki, njengoba kudingeka ngezwe lakho. Imininingane ethuthukile iyatholakala kumigomo yesevisi ye-Google.

**Izenzeko Zokuphepha:** I-Google inakekela kakhulu uhlelo lokuphatha izenzeko u-24/7 ukukhomba nokuphendula ezehlakalweni zokuphepha nobumfihlo ngaphandle kokubambezeleka. I-Google futhi inikezela Ngohlu Lokuhlola Lokuphepha lwe-Google.

**Idatha Yomuntu Siqu:** Ukuze ubhalisele i-Google Chat, udinga ukunikezela ngegama lakho, i-imeyili nenombolo yefoni. Inqubomgomo Yobumfihlo Ye-Google (iyatholakala ku-<https://policies.google.com/privacy>) inikezela ngolwazi oluthuthukile kwidatha yomuntu siqu eqoqwa i-Google uma usebenzisa i-Google Chat. Inqubomgomo Yobumfihlo Ye-Google ayenzi ingxenye yenkontileka phakathi kwakho ne-Google, noma lesi sifinyezo.

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<sup>1</sup>Indatshana 102(3) Yesiqondiso (EU) 2018/1972 se-European Parliament kanye ne-Council langomhla ka ka-11 Disemba 2018 ukuqalisa i-European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).